# Travel Services Survey

## Margie’s Travel

4567 Main Street

Raleigh, NC 02134

(718) 555-0134 | www.margiestravel.com/ | contact@margiestravel.com

We hope you enjoyed your trip! To help us better serve you, please complete this survey and return it to us at your convenience. Thank you!

|  |  |
| --- | --- |
| Name | Rob Young |
| Address | 3456 First Street, Seattle, WA 98052 |
| Email | rob@contoso.com |
| Phone | 406-555-0111 |
| Agent Name | Erin O’Connell |

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| --- | --- |
| Agency responded promptly. | Choose an item. |
| Agency was courteous and professional. | Choose an item. |
| Agency was knowledgeable about the travel industry. | Choose an item. |
| Agency explored several options and offered the lowest fare according to my needs. | Choose an item. |
| Agency explained ticketing and fare options thoroughly. | Choose an item. |
| Agency explained airfare rules and restrictions thoroughly. | Choose an item. |
| Agency recommended appropriate lodging. | Choose an item. |
| Lodging reservations were accurate. | Choose an item. |
| Agency recommended appropriate ground transportation. | Choose an item. |
| Ground transportation reservations were accurate. | Choose an item. |
| Itinerary was accurate and was received promptly. | Choose an item. |
| My overall satisfaction with your service is high. I would recommend you to my friends. | Choose an item. |

### Additional comments

[Response]